ServiceObjects
INSIGHT ON DEMAND

DOTS AV - All Datacenters - Availability Summary Report

Total Monitor Count: 6

99.99%	35 Mins 17 Secs	9
Availability	Total Outage Duration	Number of Outages

Monitor Availability Summary

Total Downtime	0.01% OR 35 Mins 17 Secs
Total Uptime	99.99% OR 177 days 17 Hrs 36 Mins
MTTR	3 Mins 55 Secs
MTBF	19 days 17 Hrs 57 Mins

Monitor Suspended Summary

Total Suspended Time	2 days 5 Hrs 49 Mins
Total Suspended Time Percentage	1.25%
Total Scheduled Maintenance	1 Hrs 36 Mins
Total Scheduled Maintenance Percentage	0.04%

Availability Percentage Trend

Legend: ■ Available ■ Unavailable ■ Maintenance
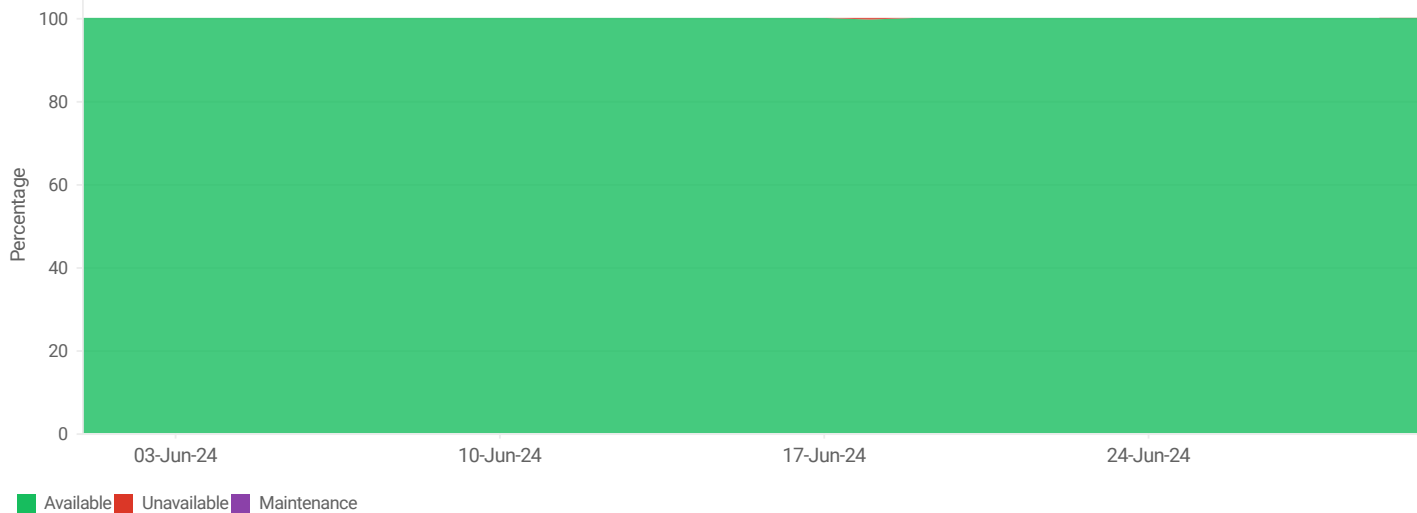
Downtime Report

Overall Outage Details

Monitor Name	Status	From Time	To Time	Duration	Reason	Latest Comment
DOTS ECDC AV1	⬇	Jun 18, 2024 10:03:12 AM	Jun 18, 2024 10:06:32 AM	3 Mins 19 Secs	The Regular expression " <Zip>93101-2228</Zip>" does not match with the response.	-
	⬇	Jun 18, 2024 10:00:21 AM	Jun 18, 2024 10:02:14 AM	1 Mins 53 Secs	The Regular expression " <Zip>93101-2228</Zip>" does not match with the response.	-
	⬇	Jun 18, 2024 9:31:43 AM	Jun 18, 2024 9:36:28 AM	4 Mins 44 Secs	The Regular expression " <Zip>93101-2228</Zip>" does not match with the response.	-
	⬇	Jun 18, 2024 9:27:25 AM	Jun 18, 2024 9:28:54 AM	1 Mins 28 Secs	The Regular expression " <Zip>93101-2228</Zip>" does not match with the response.	-
DOTS ECDC AV2	⬇	Jun 18, 2024 10:00:14 AM	Jun 18, 2024 10:06:37 AM	6 Mins 23 Secs	The Regular expression " <Zip>20500-0005</Zip>" does not match with the response.	-
	⬇	Jun 18, 2024 9:33:23 AM	Jun 18, 2024 9:36:33 AM	3 Mins 9 Secs	The Regular expression " <Zip>20500-0005</Zip>" does not match with the response.	-
	⬇	Jun 18, 2024 9:26:05 AM	Jun 18, 2024 9:28:57 AM	2 Mins 51 Secs	The Regular expression " <Zip>20500-0005</Zip>" does not match with the response.	-
DOTS ECDC AV3	⬇	Jun 18, 2024 10:00:12 AM	Jun 18, 2024 10:06:41 AM	6 Mins 28 Secs	Service Unavailable.	-
	⬇	Jun 18, 2024 9:31:41 AM	Jun 18, 2024 9:36:38 AM	4 Mins 57 Secs	Service Unavailable.	-

Monitor-wise Outage Details

Monitor Name	Down Duration	Maintenance Duration	Availability (%)	Downtimes	Tags
DOTS Backup AV1	0 Mins 0 Secs	34 Mins 7 Secs	100	0	
DOTS Backup AV2	0 Mins 0 Secs	31 Mins 28 Secs	100	0	
DOTS Backup AV3	0 Mins 0 Secs	30 Mins 53 Secs	100	0	
DOTS ECDC AV1	11 Mins 26 Secs	0 Mins 0 Secs	99.97	4	
DOTS ECDC AV2	12 Mins 25 Secs	0 Mins 0 Secs	99.97	3	
DOTS ECDC AV3	11 Mins 25 Secs	0 Mins 0 Secs	99.97	2	

Mean Time To Repair (MTTR)	Mean Time Between Failures (MTBF)
The average time to repair a device or a system back to acceptable operating conditions. The term can also mean, the time spent to restore a machine to operating condition after failure. **This must be as low as possible.**	The average time that a device or a system worked without failure. The term can also mean the length of time a user may reasonably expect a device or system to work before an incapacitating fault occurs. **This must be as high as possible.**

Availability Summary Report created for Group **DOTS AV - All Datacenters** on July 3, 2024 12:53 PM PST8PDT for the time period: **June 1, 2024 12:00 AM PST8PDT** to **July 1, 2024 12:00 AM PST8PDT** .